



Payment Error Rate Measurement Program
c/o Livanta LLC
CMS Documentation & Database Contractor
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Livanta LLC was chosen by CMS to be the Documentation & Database Contractor (DDC) for the FY 2007 Medicaid Payment Error Rate Measurement Program (PERM). Livanta LLC has extensive experience as the CERT II Documentation Contractor responsible for collecting and supplying medical record documentation for Medicare claims to the CERT Review Contractor.

As the DDC for PERM, Livanta is tasked with three main responsibilities:

Collecting State Medicaid and SCHIP Fee-for-Service Policies and Fee Schedules

The DDC collects from each state the policies that govern its Medicaid and SCHIP programs. To accomplish this, Livanta downloads rules & regulations, manuals, bulletins, updates, fee schedules and other documents from each state's website, then adds documents supplied by the state until the DDC has all relevant policies. The DDC makes the state policies available to the Review Contractor for use in conducting medical record reviews of sampled claims. Updates to these policies are collected quarterly and made available to the Review Contractor.

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Formatting State Claims Data

The DDC receives the identified sampling units from the Statistical Contractor and communicates with each state to populate the details for these claims. All sampled claims details are mapped to a standard format for use by the Review Contractor and for use in the DDC's tracking system for requesting documentation from providers to support the claims.

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Request and Receipt of Documentation to Support Claims

The data supplied by the state is used to request documentation from the identified providers to support payment of the claims under review. The DDC contacts providers by telephone and faxes request letters to the verified point of contact. Providers have 90 days to comply with the initial request for documentation. Follow-up contacts and requests are made at 30 and 60 days for documentation not received within these timeframes. If no documentation is received from the provider, it is an automatic "no documentation" error.

PERM DDC Introduction

The DDC also initiates requests for additional information, as requested by the Review Contractor. If the reviewer determines that additional documentation is required to fully determine proper payment according to state policy, the provider is given 15 days to provide the additional documentation needed.

A documentation website will be available for states to monitor the status of the record request and receipt functions within their own state. The website can be accessed through a link on the main PERM website.

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